

WE UNDERSTAND WHY THIS IS A CONCERN AND HAVE SOME SIMPLE SOLUTIONS. TAKE CONTROL OF HOW BILLS ARE RECEIVED AND PAID BY CHOOSING FROM THE FOLLOWING OPTIONS:

- \*CHOOSE TO RECEIVE AN EBILL IN YOUR EMAIL INSTEAD OF A PAPER COPY THROUGH THE MAIL
- \*REGISTER YOUR ACCOUNT ONLINE @ CITYOFRENSSELAERIN.COM VIEWING YOUR BILL AND MAKING A PAYMENT IS EASY!
- \*SET UP AUTOMATIC PAYMENTS AND NEVER RECEIVE A PENALTY AGAIN!
- \*PAY BY PHONE @ 219-866-7884
- \*DROP OFF YOUR PAYMENT IN OUR OFFICE OR OUR 24/7 DROP BOX

PLEASE REMEMBER WE SEND OUR BILLING EVERY MONTH AROUND THE SAME TIME AND YOUR DUE DATE IS THE SAME EACH MONTH.

FOR FURTHER INFORMATION CONTACT THE UTILITY OFFICE AT 219-866-7884